

SOUTH VANCOUVER SENIORS HUB

2016

ENGAGEMENT
AND CAPACITY
BUILDING
REPORT

SOUTH VANCOUVER SENIORS HUB

The goal of the South Vancouver Seniors Hub is to support the independence and active participation of older adults in community life.

Playing a leadership role in planning and governance, seniors develop their capacity to guide and sustain the Hub using a community development approach that connects seniors and organizations at the neighbourhood level.

The Hub is formalized through a consortium agreement among key organization partners who are participating actively in supporting the South Vancouver Seniors Hub.

Current partners include Champlain Heights Community Centre, Killarney Community Centre, Southeast Vancouver Seniors' Arts and Cultural Society and South Vancouver Neighbourhood House.



ABOUT THIS REPORT

The annual Hub Engagement and Capacity Building Survey forms part of the evaluation framework that is guided by South Vancouver Senior's Hub outcome measurement framework (OMF). The OMF is designed to capture, highlight, monitor and assess all of the important work done by Hub, its partners, and volunteers. In addition, the survey tool captures how the Hub model fosters community capacity-building. Furthermore, findings presented in this report assist in the evaluation of the Hub model, so that we and others can learn from the development and implementation of this novel, collaborative approach.

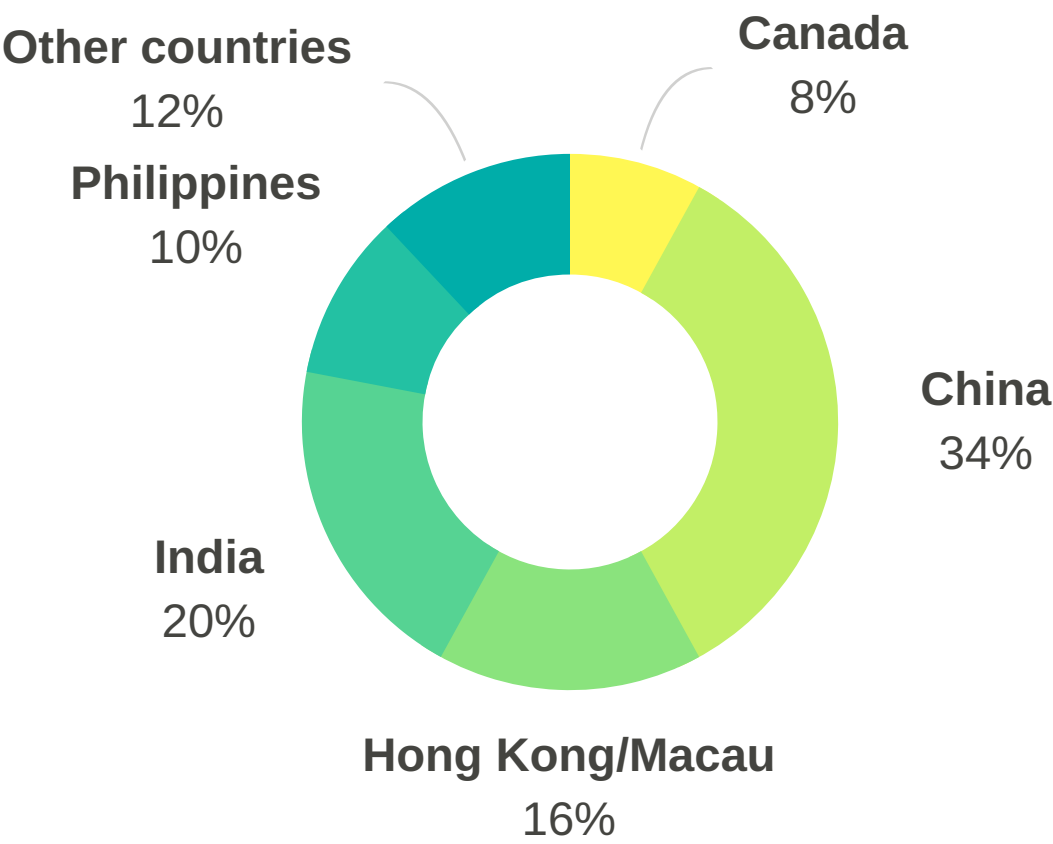
This survey used a mixed-methods approach was taken to collect data.

All participants from our peer support programs were invited to complete this year's survey. The survey was available in English, Chinese and Punjabi.

This year 166 seniors participated in our annual evaluation.

WE ARE DIVERSE

Where are our members born?



WE ARE DIVERSE

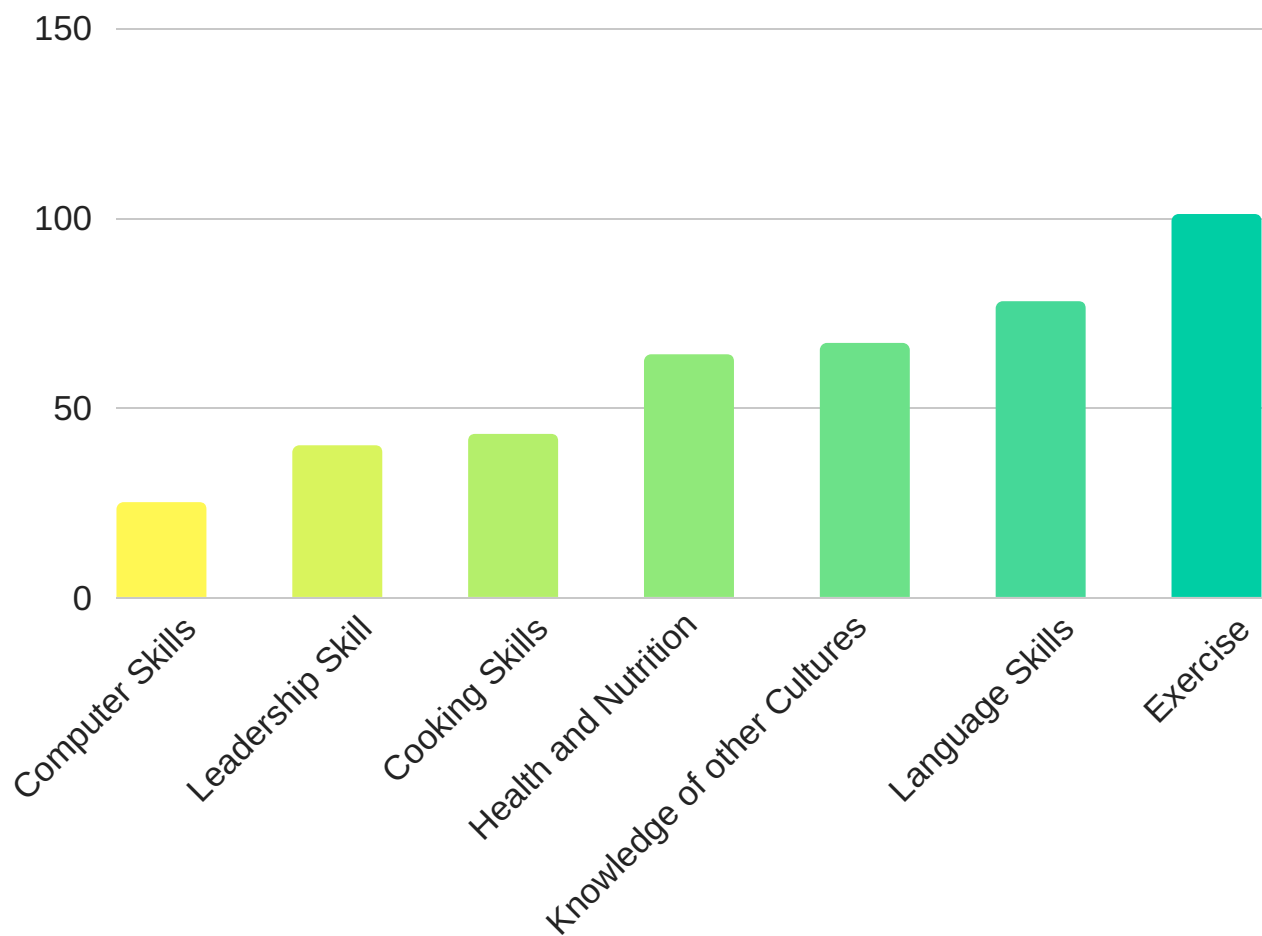
What languages do our members speak?



38%	Cantonese
11%	English
8%	Filipino Dialect
8%	Punjabi
7%	Other languages including Spanish & Italian
5%	Mandarin
23%	Speak more than one language

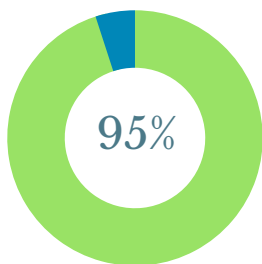
SKILLS & CAPACITY

What skills did members gain?

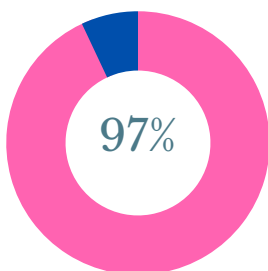


93% of members reported learning a new skill

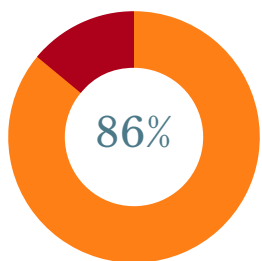
SKILLS AND CAPACTIY



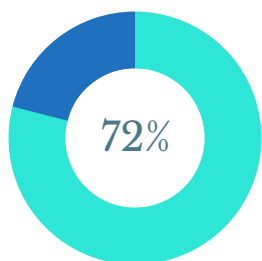
Feel they are being helped



Feel that they are part of a team



Believe they are helping others



Have been a part of decision making in the Hub



"By dancing and singing in English, I met many new friends, learned arts from diverse cultures, and pronounce words better. I am very happy being in the big group as a family."

93% of Hub members made a new social connection through their participation in programs and services

"We share laughter, stories, information in our class, and we sometimes have a potluck to celebrate an event such as Christmas and Chinese New Year."

"Made a lot of friends, social life improved, gave opportunity to share with others."

LEADERSHIP

Many respondents view themselves as leaders within:

60%

Hub



53%

South
Vancouver



54%

Another
Organization/
Community

81% of members feel their contributions make the South Vancouver community better.

Many respondents identify themselves as mentors within:

79%

Hub



69%

South
Vancouver



64%

Another
Organization/
Community

OUR REACH



38%	Partners
11%	Volunteers
8%	Volunteer Hours
8%	Programs
7%	Services
5%	Seniors Reached

